Alarm Panel Quick Reference Guide

These are instructions to power down an alarm panel or silence the panel beeping for a few hours.

- **Powering down** the panel will disable the beeping indefinitely until it can be reactivated
- **Silencing the panel** is a temporary solution that will require the Member to silence the panel every few hours until Tech Support can assist the Member with a follow up call

Below are the various models that are linked to the appropriate section in this document:

HONEYWELL/ADEMCO/FIRST ALERT
- o VISTA 10/15/20P
- o LYNX/LYNX PLUS
- o LYNX 5000/5100/5200

GE/INTERLOGIX
- o SIMON XT
- o SIMON XTi
- o SIMON 3
- o SIMON 2
- o ALLEGRO
- o CADDX NX6/NX8
- o CONCORD EXPRESS/CONCORD 4

FBI XL SERIES

DSC SERIES
- o 1500/1550
- o 5010/5020/1616/POWER 832
- o ENVOY
- o PC3000

NORTEK/Linear 2GIG

NORTEK GC3

RADIONICS/BOSCH

MOOSE Z1100

DMP

C & K

APEX

NAPCO MAGNUM ALERT 1016LKDL

NAPCO GEMINI P1632

DSC/QOLSYS TOUCH

QOLSYS IQ2

Alarm Panel Quick Reference Guide

HOME

FIRST ALERT HONEYWELL VISTA

10P/15P/20P



Power Down: Locate metal or plastic control panel (usually in a closet or pantry). Have the member locate the large plug (transformer) and disconnect from the outlet. Instruct the member to open the panel and disconnect the 12V battery sitting on the bottom shelf of the panel.

Silence Panel: Have the Member enter their FOUR DIGIT CODE on the keypad and then press 1

CLEAR TROUBLE OR ALARM MEMORY: FOUR DIGIT CODE → 1→FOUR DIGIT CODE →1

Alarm Panel Quick Reference Guide

HOME

HONEYWELL LYNX/LYNX PLUS





POWER DOWN: Tools needed: (1) small or medium flathead screwdriver.

- Direct the member to locate the plug (transformer) and disconnect it from the wall outlet
- Have the member open the keypad using the screwdriver. There are (2) tabs at the top of the panel. Gently use the screwdriver to depress the tabs and the front of the keypad will swing down.
- Instruct member to unplug the battery pack connector from the circuit board.
- Video instructions here: https://www.youtube.com/watch?v=t8WdPoR6cWE

SILENCE TROUBLE: Have the Member enter their FOUR DIGIT CODE on the keypad and then press the OFF button.

CLEAR ALARM/TROUBLE MEMORY: Have the Member enter the FOUR DIGIT CODE on the keypad and then press the OFF button, twice in a row

Alarm Panel Quick Reference Guide

HOME

HONEYWELL LYNX 5000/5100/5200/5210



POWER DOWN: Tools needed: (1) small or medium flathead screwdriver.

- Direct the member to locate the plug (transformer) and disconnect it from the wall outlet
- Have the member open the keypad using the screwdriver. There are (2) tabs at the top of the panel. Gently use the screwdriver to depress the tabs and the front of the keypad will swing down.
- Instruct the member to unplug the battery pack connector from the circuit board.
- Video walkthrough there: https://www.youtube.com/watch?v=OCpTNibeLPc&t=3s

SILENCE TROUBLE: press SECURITY, then press DISARM, then enter FOUR DIGIT CODE

CLEAR TROUBLE OR ALARM MEMORY: PRESS DISARM>FOUR DIGIT CODE

Alarm Panel Quick Reference Guide

HOME

GE SIMON 2



POWER DOWN: Tools needed: (1) Flathead screwdriver and (1) medium Philips screwdriver

- Locate power adapter (transformer) and unplug from outlet
- Open the front face of the panel
- Use the Philips screwdriver to open the white battery housing on the rear of the wall mount.
- Disconnect the battery.
- Video instructions here: https://www.youtube.com/watch?v=ZP2O1EwGunw

SILENCE TROUBLE: ENTER IN THE FOUR DIGIT CODE

CLEAR TROUBLE OR ALARM MEMORY: PRESS SYSTEM STATUS>DISARM

Alarm Panel Quick Reference Guide

HOME

GE SIMON 3



POWER DOWN: Tools needed: (1) Flathead screwdriver and (1) medium Philips screwdriver

- Locate power adapter (transformer) and unplug from outlet
- Open the front face of the panel
- Use the Philips screwdriver to open the white battery housing on the rear of the wall mount.
- Disconnect the battery.
- Video instructions here: https://www.youtube.com/watch?v=ZP2O1EwGunw

SILENCE TROUBLE: ENTER IN THE FOUR DIGIT CODE

CLEAR TROUBLE OR ALARM MEMORY: PRESS SYSTEM STATUS>DISARM

Alarm Panel Quick Reference Guide

HOME

GE SIMON XT





POWER DOWN: Tools needed: (1) small Philips screwdriver

- Locate power adapter (transformer) and unplug from outlet
- Remove the small screw located in the top middle of the keypad
- Depress the two small tabs on either side of the screw socket and the front face will swing forward
- Battery is located inside the face of the panel. Have member gently pull apart the 2 white clips holding the battery in, remove the battery, and disconnect the wires.
- Video instructions here: https://www.youtube.com/watch?v=ScfoqADjm4I

SILENCE TROUBLE: FOUR DIGIT CODE

CLEAR TROUBLE OR ALARM MEMORY: PRESS STATUS THEN PRESS DISARM

HOME

Alarm Panel Quick Reference Guide

GE SIMON XTi



POWER DOWN INSTRUCTIONS: Locate and unplug the power adapter from the electrical outlet.

- Using the notch in the lower right corner, remove the frame from the panel.
- Pull open the panel from the top - it will swing open
- Disconnect the battery connector from its socket
- Video instructions here: https://www.youtube.com/watch?v=zPRmgCj4PLo

SILENCE TROUBLE: PRESS , THEN PRESS 

CLEAR TROUBLE OR ALARM MEMORY: PRESS THE SETTINGS ICON , THEN PRESS THE ICON NEXT TO PANEL STATUS, THEN PRESS CLEAR, PRESS CLOSE TO EXIT

HOME

Alarm Panel Quick Reference Guide

GE CONCORD EXPRESS/CONCORD 4





POWER DOWN INSTRUCTIONS: Locate metal or plastic control panel (usually in a closet or pantry). Have the member locate the large plug (transformer) and disconnect from the outlet. Instruct the member to open the panel and disconnect the 12V battery sitting on the bottom shelf of the panel.

SILENCE/CLEAR TROUBLE/ALARM MEMORY: 1 + FOUR DIGIT CODE

Alarm Panel Quick Reference Guide

HOME

FBI XL SERIES



POWER DOWN INSTRUCTIONS: Locate metal or plastic control panel (usually in a closet or pantry). Have the member locate the large plug (transformer) and disconnect from the outlet. Instruct the member to open the panel and disconnect the 12V battery sitting on the bottom shelf of the panel.

SILENCE TROUBLE: ENTER FOUR DIGIT CODE

CLEAR TROUBLE OR ALARM MEMORY: ENTER FOUR DIGIT CODE + *

Alarm Panel Quick Reference Guide

HOME

DSC 1500/1550/1555



POWER DOWN INSTRUCTIONS: Locate metal or plastic control panel (usually in a closet or pantry). Have the member locate the large plug (transformer) and disconnect from the outlet. Instruct the member to open the panel and disconnect the 12V battery sitting on the bottom shelf of the panel.

SILENCE TROUBLE: ENTER FOUR DIGIT CODE

CLEAR TROUBLE OR ALARM MEMORY: ENTER FOUR DIGIT CODE TO ARM, ENTER FOUR DIGIT CODE TO DISARM

Alarm Panel Quick Reference Guide

HOME

DSC 5010/5020/1616/1832





POWER DOWN INSTRUCTIONS: Locate metal or plastic control panel (usually in a closet or pantry). Have the member locate the large plug (transformer) and disconnect from the outlet. Instruct the member to open the panel and disconnect the 12V battery sitting on the bottom shelf of the panel.

SILENCE TROUBLE: ENTER FOUR DIGIT CODE

CLEAR TROUBLE OR ALARM MEMORY: ENTER FOUR DIGIT CODE TO ARM, ENTER 4 DIGIT CODE TO DISARM

Alarm Panel Quick Reference Guide

HOME

DSC ENVOY



POWER DOWN INSTRUCTIONS: Locate metal or plastic control panel (usually in a closet or pantry). Have the member locate the large plug (transformer) and disconnect from the outlet. Instruct the member to open the panel and disconnect the 12V battery sitting on the bottom shelf of the panel.

SILENCE TROUBLE: ENTER FOUR DIGIT CODE

CLEAR TROUBLE OR ALARM MEMORY: ENTER FOUR DIGIT CODE TO ARM, ENTER FOUR DIGIT CODE TO DISARM

Alarm Panel Quick Reference Guide

HOME

DSC PC3000



POWER DOWN INSTRUCTIONS: Locate metal or plastic control panel (usually in a closet or pantry). Have the member locate the large plug (transformer) and disconnect from the outlet. Instruct the member to open the panel and disconnect the 12V battery sitting on the bottom shelf of the panel.

SILENCE TROUBLE: ENTER FOUR DIGIT CODE

CLEAR TROUBLE OR ALARM MEMORY: ENTER FOUR DIGIT CODE TO ARM, ENTER FOUR DIGIT CODE TO DISARM

Alarm Panel Quick Reference Guide

HOME

Nortek/LINEAR 2GIG





***PUSH THE HOME BUTTON UNDER THE SCREEN BEFORE & AFTER STARTING ANY COMMAND SEQUENCE**

POWER DOWN INSTRUCTIONS: Tools needed: (1) Philips-head screwdriver, (1) flathead screwdriver

- Locate and unplug power adapter (transformer) from the outlet
- Remove the small Philips screw at the top center of the panel
- Push the flathead screwdriver into the two (2) tabs to either side of the screw to open the panel face
- Disconnect the battery pack connector

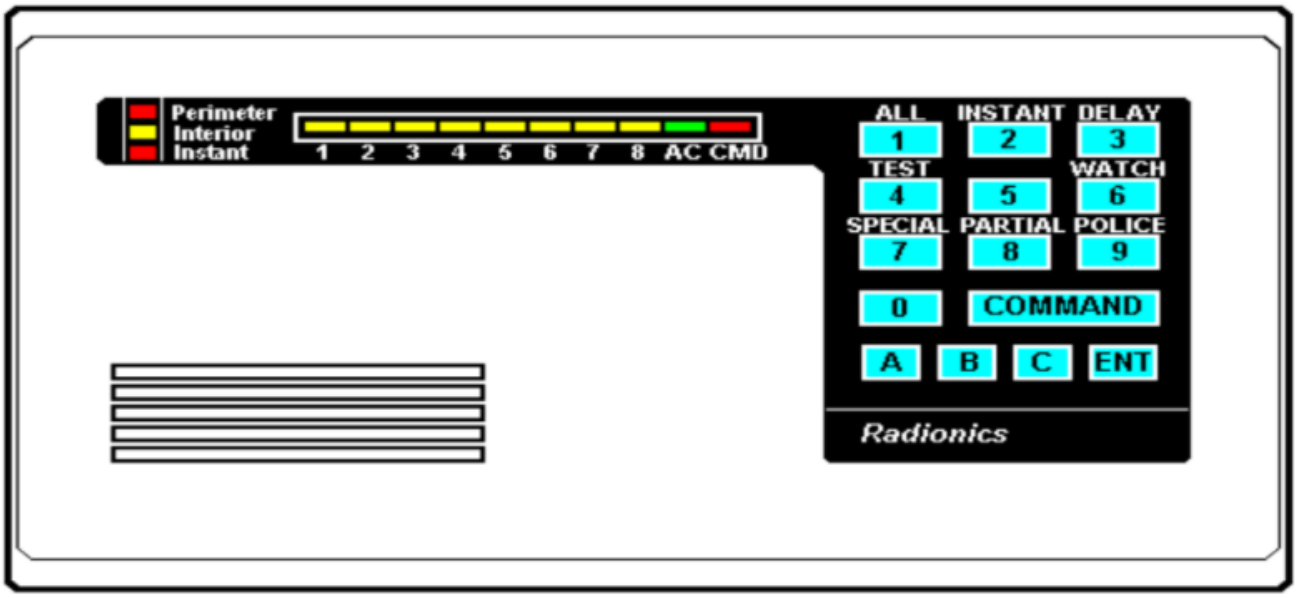
SILENCE TROUBLE/TAMPER: Press OK to acknowledge system alert **AND** Press **SECURITY**, then press **STATUS**, then press **SILENCE**, then press **BACK**, then press **TRIANGLE**, then press **BACK**

CLEAR TROUBLE OR ALARM MEMORY: PRESS CLEAR ALARM MEMORY→ PRESS OK

Alarm Panel Quick Reference Guide

HOME

RADIONICS/BOSCH



POWER DOWN INSTRUCTIONS: Locate metal or plastic control panel (usually in a closet or pantry). Have the member locate the large plug (transformer) and disconnect from the outlet. Instruct the member to open the panel and disconnect the 12V battery sitting on the bottom shelf of the panel.

SILENCE TROUBLE: PRESS COMMAND, then press 4

CLEAR TROUBLE OR ALARM MEMORY: PRESS COMMAND + 4, OR FOUR DIGIT USER CODE + ENTER

Alarm Panel Quick Reference Guide

HOME

MOOSE Z1100



POWER DOWN INSTRUCTIONS: Locate metal or plastic control panel (usually in a closet or pantry). Have the member locate the large plug (transformer) and disconnect from the outlet. Instruct the member to open the panel and disconnect the 12V battery sitting on the bottom shelf of the panel.

SILENCE TROUBLE: PRESS 1, then press FOUR DIGIT CODE

CLEAR TROUBLE OR ALARM MEMORY: PRESS *, SMOKE RESET: 7 + FOUR DIGIT CODE + *

Alarm Panel Quick Reference Guide

HOME

DMP SERIES



POWER DOWN INSTRUCTIONS: Locate metal or plastic control panel (usually in a closet or pantry). Have the member locate the large plug (transformer) and disconnect from the outlet. Instruct the member to open the panel and disconnect the 12V battery sitting on the bottom shelf of the panel.

SILENCE TROUBLE: ENTER FOUR DIGIT CODE

CLEAR TROUBLE OR ALARM MEMORY: PRESS COMMAND 2 TIMES, PRESS BUTTON UNDER YES, ENTER FOUR DIGIT CODE, (SENSOR RESET IS DISPLAYED) PRESS TOP RIGHT BUTTON

Alarm Panel Quick Reference Guide

HOME

C & K 238/2316



POWER DOWN INSTRUCTIONS: Locate metal or plastic control panel (usually in a closet or pantry). Have the member locate the large plug (transformer) and disconnect from the outlet. Instruct the member to open the panel and disconnect the 12V battery sitting on the bottom shelf of the panel.

SILENCE TROUBLE: FOUR DIGIT CODE, then press #

CLEAR TROUBLE OR ALARM MEMORY: * + 1 + #

Alarm Panel Quick Reference Guide

HOME

APEX ADVANTAGE/DESTINY/DEFENDER



POWER DOWN INSTRUCTIONS: Locate metal or plastic control panel (usually in a closet or pantry). Have the member locate the large plug (transformer) and disconnect from the outlet. Instruct the member to open the panel and disconnect the 12V battery sitting on the bottom shelf of the panel.

SILENCE TROUBLE: FOUR DIGIT CODE

CLEAR TROUBLE OR ALARM MEMORY: ARM, THEN DISARM SYSTEM, FOUR DIGIT CODE + 6 TO RESET SMOKE DETECTOR

Alarm Panel Quick Reference Guide

HOME

GE ALLEGRO



POWER DOWN INSTRUCTIONS: Locate the plug and disconnect it from the outlet

- Press the button on the bottom of the dialer (where the phone line is connected)
- Open the unit from the bottom
- Gently remove the single battery from its connectors on the circuit board

SILENCE TROUBLE: PRESS STATUS BUTTON

CLEAR TROUBLE OR ALARM MEMORY: PRESS *

Alarm Panel Quick Reference Guide

HOME

CADDX NX-6



POWER DOWN INSTRUCTIONS: Locate metal or plastic control panel (usually in a closet or pantry). Have the member locate the large plug (transformer) and disconnect from the outlet. Instruct the member to open the panel and disconnect the 12V battery sitting on the bottom shelf of the panel.

SILENCE TROUBLE: ENTER FOUR DIGIT CODE

CLEAR TROUBLE OR ALARM MEMORY: * + 7

Alarm Panel Quick Reference Guide

HOME

NAPCO MAGNUM ALERT 1016LKDL



POWER DOWN INSTRUCTIONS: Locate metal or plastic control panel (usually in a closet or pantry). Have the member locate the large plug (transformer) and disconnect from the outlet. Instruct the member to open the panel and disconnect the 12V battery sitting on the bottom shelf of the panel.

SILENCE TROUBLE: PRESS 9 FOR 3 SECONDS

Alarm Panel Quick Reference Guide

HOME

NAPCO GEMINI P1632



POWER DOWN INSTRUCTIONS: Locate metal or plastic control panel (usually in a closet or pantry). Have the member locate the large plug (transformer) and disconnect from the outlet. Instruct the member to open the panel and disconnect the 12V battery sitting on the bottom shelf of the panel.

SILENCE TROUBLE: PRESS 9 FOR 3 SECONDS

CLEAR TROUBLE OR ALARM MEMORY: PRESS 9 FOR 3 SECONDS

Alarm Panel Quick Reference Guide

HOME

NORTEK GC3



POWER DOWN INSTRUCTIONS: Locate and disconnect the power adapter from the outlet

- Remove center screw using a Philips-head screwdriver
- Remove panel from mounting bracket
- Disconnect the battery pack connector from the circuit board

SILENCE/CLEAR TROUBLE: TAP UNREAD MESSAGES ICON>ALERTS

CLEAR ALARM MEMORY: TAP UNREAD MESSAGES ICON>ALARMS>CLEAR ALARM HISTORY

Alarm Panel Quick Reference Guide

HOME

DSC/QOLSYS TOUCH



POWER DOWN INSTRUCTIONS: Push the HOUSE (home) button at the bottom of the unit.

- Tap on the Settings icon in the lower left corner and enter the 4-digit user code
- Select the POWER icon at the end of the 2nd row

SILENCE TROUBLE: STATUS>ALERTS>TAP CHECK BOX

CLEAR TROUBLE OR ALARM MEMORY: STATUS>ALERTS>TAP CHECK BOX

Alarm Panel Quick Reference Guide

HOME

QOLSYS IQ2



POWER DOWN INSTRUCTIONS: Tap the screen to wake up the panel.

- Tap or Swipe down from the Gray line above the time
- Select the Settings wrench and enter the user code
- Select "Advanced Settings" - from that menu, select the Power Down icon

SILENCE TROUBLE: TAP MESSAGE NOTIFICATION ICON>TAP THE MESSAGES/ALERTS/ALARMS TAB>TAP CIRCLE TO LEFT OF MESSAGE>OK OR ACKNOWLEDGE ALL

CLEAR TROUBLE OR ALARM MEMORY: TAP MESSAGE NOTIFICATION ICON>TAP THE MESSAGES/ALERTS/ALARMS TAB>TAP CIRCLE TO LEFT OF MESSAGE>OK OR ACKNOWLEDGE ALL