



**Smart  
Home**

# A3 Smart Home

## Camera Wi-Fi Settings Change

If you are installing a new camera, have replaced your router, or have changed your Wi-Fi network settings, you will need to perform one of the following methods to connect the camera or doorbell camera to your network.

### Doorbell Cameras

Whenever the wireless network information is changed, the Doorbell Camera needs to be re-added.

**Important:** A doorbell's wireless network settings can only be changed using the A3 Smart Home app.

1. Put the Wi-Fi Doorbell Camera into AP mode by pressing and holding the button on the doorbell camera until the LED is flashing green.
2. Add the new wireless information using the app:
  - Log into the app
  - Tap the Menu icon
  - Tap Doorbell Camera
  - Tap Settings
  - Tap Add Another Camera
  - **Note:** If you do not see this option, contact A3 Smart Home for further assistance.
  - Follow the on-screen instructions to complete the Doorbell Camera configuration.



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### Indoor and Outdoor Cameras

#### WPS Button Method

If your (new) router has a WPS Push Button (and it is enabled) you can learn the camera to your new Wi-Fi network by doing the following:

1. Press and hold the WPS button on the router until the WPS light starts blinking.
2. Then press the WPS button on the camera (about 3 seconds).
3. As long as the camera is in range, the WPS feature will allow the camera to configure itself to the router's Wi-Fi settings and reconnect to the internet.
4. If successful, the camera's LED will turn solid green.
5. Repeat this process for each camera.

Once the video camera(s) are connected to the Wi-Fi, follow the on-screen instructions to associate the camera to your account using the Customer Website ([www.alarm.com/addcamera](http://www.alarm.com/addcamera)).



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### AP Mode Method

Access Point (AP) mode allows for devices to be added to a secure home wireless network by connecting to the camera's temporary access point via a Wi-Fi enabled device (smartphone, tablet, or computer).

1. Power up the video camera.
2. Connect the camera's AC adapter and plug into a non-switched outlet. The camera's LED illuminates red.
  - Wait for the camera to finish its startup process. This should take around one minute for most Alarm.com video cameras.
3. Activate AP mode on the camera.
  - Press and hold the camera's WPS button for about five to seven seconds and release. A blue LED flashes to indicate WPS mode, then a white LED flashes to indicate AP mode. Release the button immediately once the camera's LED starts to flash white.
4. Connect to the camera to the Wi-Fi network.
  - Using a computer, smartphone, or tablet, connect to the Wi-Fi network named ALARM (##:##:##). The numbers in parentheses are the last six digits of the camera's MAC address.
5. After selecting a language, click Scan for Wi-Fi Networks.
6. Tap or click to select your Wi-Fi network.
7. In *Security Key*, enter the password of the Wi-Fi network and press **Enter**. This is case sensitive.
8. Allow the camera to configure itself to the Wi-Fi settings and reconnect to the internet. If successful, the camera's LED will turn solid green.
9. Once the video camera(s) are connected to the Wi-Fi, follow the on-screen instructions to associate the camera to your account using the Customer Website ([www.alarm.com/addcamera](http://www.alarm.com/addcamera)).



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### **Ethernet Cord Method (No WPS Button):**

To learn the camera to your new network, you will need to connect the camera to the router with an Ethernet cord, then follow this process:

1. Wait for a solid green LED on the camera.
2. Log in to your Alarm.com account.
3. Go to Video > Video Device Settings.
4. If you have multiple cameras, you will want to ensure you have the correct camera selected under Video Device.
5. Once the camera is selected, click on Wireless Network.
6. Click the Scan button, select your home Wi-Fi network, enter the password, and click Save.
7. Once saved:
  - a. • Remove the power cord
  - b. • Remove the Ethernet cord
  - c. • Reconnect the power cord
8. If successful, the camera will come back up with a solid green LED.
9. Repeat this process for each camera

**If any of the above methods do not resolve your camera issue, please  
call (800) 669-7779.**